

Rules for Visitors

Dear visitors,

We cordially welcome you to the Württemberg State Museum (LMW) and wish you a pleasant stay. Before you begin your visit, we would like to familiarize you with our Rules for Visitors.

Purpose of the Rules for Visitors

The LMW's Rules for Visitors have been drawn up to ensure that your visit to the museum is as pleasant as possible. Compliance is therefore in your best interest. The rules are binding for all visitors. We remind you that, in accordance with privacy and data protection laws, parts of our premises are under video surveillance. By entering the Württemberg State Museum, you acknowledge the validity of the Rules for Visitors and any other regulations enacted to ensure operational security.

Domiciliary rights

The management of the LMW, represented by the Museum's employees, has the authority to exercise the institution's domiciliary rights. The rules and regulations are intended to ensure the safety of visitors and the protection of the cultural goods held by the LMW.

Admission fees and opening hours

1. Admission fees and opening hours of the LMW are determined separately. This information is available at the admission desk.
2. If the museum is overcrowded, or for other reason, it may be completely or partially closed for visitors.

Visitors to the Museum

1. The LMW is pleased to welcome children, adolescents and adults.
2. Children under the age of 12 must be accompanied by an adult.
3. The LMW respects and protects the rights of children and supports non-violent child-raising.
4. This logo identifies the LMW as a partner of "Aktion Gute Fee" [Fairy Godmother Initiative]; by being a member in this initiative, the Museum undertakes to provide protection and assistance to children.



Measures in response to the Covid 19 pandemic

1. Visitors six years of age and older must wear a mouth-and-nose mask when entering the museum building; if the museum is crowded, masks must also be worn in the inner courtyard of the Old Palace.
2. A distance of at least 1.5 metres must be maintained from other visitors and from the LMW staff.
3. Visitors who within the last 14 days were in contact with persons infected with the Covid-19 virus or who show symptoms typical for a Covid-19 infection will not be admitted to the museum.

Behaviour in the exhibition rooms

1. Exhibits may not be touched; any exceptions to this rule are clearly marked. Objects that are likely to cause damage to the exhibits may not be used or handled in the immediate vicinity of the exhibits.
2. Visitors are liable for any damage caused by their behaviour.
3. Persons in charge of individuals or groups that require supervision are responsible for the behaviour of the persons in their charge.
4. With the exception of guide dogs, animals are not allowed in the museum building.
5. Eating and drinking are not permitted in the exhibition rooms.
6. Smoking is not permitted in the museum; this also applies to so-called E-cigarettes.
7. Radio and television sets, musical instruments or playback devices may not be used in the exhibition rooms. The use of mobile phones should be limited to urgent, exceptional cases.
8. Visitors are requested to refrain from any action which is contrary to good morals or to the maintenance of security and order.



Clothing and luggage

1. Bulky, sharp or pointed objects such as umbrellas are not permitted in the exhibition rooms.
2. Backpacks and bags larger than DIN AA (ca. 20 x 30 cm) must be placed in lockers or left at the cloakroom.
3. Wet clothes, coats, jackets, etc. must be left at the cloakroom or placed in lockers. Dry coats or jackets, if kept by the visitor, must be worn, not carried.
4. In unclear cases, staff instructions must be obeyed. The cloakroom and the lockers are located in the entrance area (ground floor). The LMW assumes no liability for use of the cloakroom or of the lockers.
5. If you wish to bring a wheelchair, pram or stroller into the exhibition, please contact the supervisory staff.

Baby changing facilities

A changing room for babies can be found near the toilets on the ground floor.

Photography and filming

1. Filming and photography are permitted for personal use only, and only in the permanent collections; no flash or tripod please. The personal rights of other visitors and LMW employees must be respected.
2. "Selfie sticks" may not be used.
3. Filming and photography for commercial or scientific purposes or in the context of press reporting are permitted only with the written permission of the Württemberg State Museum.



Museum staff

1. Museum staff are instructed to ensure that the Rules for Visitors are complied with. Their instructions must be obeyed.
2. If rules or staff instructions are not followed, offenders will be requested to leave the premises. The supervisory staff is authorised to issue bans to the premises. The admission fee of persons requested to leave the museum will not be reimbursed.
3. We ask our visitors to treat our supervisory staff with respect and understanding.
4. Please understand that our staff are not allowed to accept gratuities or gifts.

Lost property


Objects found in the museum should be handed in at the entrance. Lost property will be treated in accordance with statutory provisions.

Entry into force

The present Rules for Visitors come into force with immediate effect. The Rules for Visitors are displayed at the entrance of the museum building. They can also be viewed at the museum offices during business hours.

Separate visitors' rules apply to the "Young Castle" children's museum.

Stuttgart, October 2020


Professor Astrid Pellengahr
Director of the Württemberg State Museum